

**Consumer/Family Satisfaction Team Survey Results
 Family Based Mental Health Services
 January 2022 through December 2022**

Capital Family Based Mental Health Services					
Provider	Number of Surveys	Member is able to get an appointment quickly.	The services provided meet the Member's needs.	Staff are respectful/sensitive to the Member's culture and background.	Member is satisfied with Provider.
Diakon Child and Family Community Ministries	14	29%	78%	100%	93%
PA Counseling Services	65	71%	69%	95%	95%
TEAMCare	13	62%	46%	85%	85%
WellSpan Philhaven	20	80%	65%	100%	95%