



Provider Profiling Year-End Report

Mental Health Partial Hospitalization Program (MH-PHP)

7/1/17 - 6/30/18

Provider Profiling is conducted in order to collect and trend data to provide information relating to Provider performance, with the overall intent of improving the quality of care rendered to PerformCare's Members. PerformCare encourages Providers to closely review this information and use this to help inform areas of future development.

PerformCare will provide updated Provider Profiling reports twice a year. The first report will be distributed in July, and will provide measures on the first two quarters of the fiscal year (Provider Profiling Mid-Year Report). The second report will be distributed in January, and will provide the entire fiscal year measures (Provider Profiling Year-End Final Report).

Measure 1: Follow-Up Rates within 7 and 30 Days of Discharge

Follow-up visits after a discharge from MH-PHP are important to support a Member’s continued recovery. This measure reports on the percentage of Members who attended follow-up visits within 7 days and 30 days following discharge from MH-PHP. This measure uses claims data for unique Members discharged from MH-PHP between 7/1/17-6/30/18.

This measure will include nationally approved traditional follow-up codes and additional PA codes for follow-up appointments: An outpatient visit with a Mental Health Provider for therapy or medication management. Additional ambulatory appointments that fall within the PA-specific codes for follow-up.

PerformCare uses the following to determine the percentage:

7-Day Numerator: Discharges resulting in a compliant follow-up visit within 7 days of discharge.

30-Day Numerator: Discharges resulting in a compliant follow-up visit within 30 days of discharge.

Denominator: Discharges included for this measure were discharged from MH-PHP and not readmitted within 30 days.

Adults- 18+, Child- 0-17.

Goal

PerformCare is providing this measure for informational purposes.

Network Average

Plan-wide average of follow-up visits within 7 and 30 Days of discharge for all Providers.

	2017-Q3	2017-Q4	2018-Q1	2018-Q2	FY 17-18	Average by Age Group	
	Overall by Quarter					Adult	Child
Follow-Up within 7 Days	43%	43%	50%	46%	45%	38%	50%
Follow-Up within 30 Days	74%	70%	74%	72%	72%	65%	77%

Provider Breakdown

Percentage of follow-up visits within 7 and 30 days of discharge.

	% of Follow-Up within 7 Days			% of Follow-Up within 30 Days		
	Overall	Adult	Child	Overall	Adult	Child
Providers with 100+ Discharges	45%	32%	50%	72%	61%	78%
PA PSYCHIATRIC INSTITUTE MH-CLINIC	55%	52%	57%	82%	77%	84%
T W PONESSA AND ASSOC MH-CLINIC	61%	-	61%	85%	-	85%
WELLSPAN PHILHAVEN MH-CLINIC	38%	26%	44%	67%	56%	73%
Providers with 30 to 100 Discharges	46%	46%	-	70%	70%	-
BEDFORD-SOMERSET DBHS-SOM PARTIAL MH-CLINIC	56%	56%	-	72%	72%	-
CSG MH-CLINIC	45%	45%	-	66%	66%	-
HOLY SPIRIT HOSP MH-CLINIC	13%	13%	-	54%	54%	-
MERAKEY PENNSYLVANIA MH-CLINIC	74%	74%	-	93%	93%	-
MERAKEY STEVENS CENTER MH-CLINIC	36%	36%	-	64%	64%	-

Note : Cells with a dash represent that there were no discharges present to calculate a measure within that category.

Individual Provider rates for Providers with less than 30 discharges were not calculated due to the smaller sample of data.

Number of discharges, for the purpose of grouping, is based on overall discharges from MH-PHP level of care for stated reporting period.

Measure 2: 7-Day Access for MH-PHP

PerformCare monitors access in order to ensure that our Members are able to access services when they need them. This measure reports on the percentage of Members who are able to access MH-PHP within 7 days of a complete request for MH-PHP. This measure gives information on requests for MH-PHP made within 7/1/17-6/30/18, as well as the average days from request date to request completion for MH-PHP.

PerformCare uses the following to determine the percentage:

Numerator: The number of requests for MH-PHP being fulfilled within 7 days of a completed request.

Denominator: All completed requests for MH-PHP.

Goal

PerformCare expects Providers to achieve a 7-day access rate of 80%.

Network Average

Plan-wide MH-PHP access within 7-day standard data.

	Total Requests	Total In Standard	Total Not In Standard	Average Days Request to Claim	Cumulative Percent In Standard		
					Overall	Adult	Child
MH-PHP Access							
Plan-Wide	1,382	802	580	5.99	58%	54%	62%

Provider Breakdown

Provider breakdown of MH-PHP access within 7-day standard data.

Provider	Total Requests	Total In Standard	Total Not In Standard	Average Days Request to Claim	Cumulative Percent In Standard		
					Overall	Adult	Child
MH-PHP Access							
BEDFORD-SOMERSET DBHS-SOM PARTIAL MH-CLINIC	42	26	16	5.05	62%	62%	-
CHILDREN'S AID HOME MH-CLINIC	19	10	9	6.58	53%	-	53%
CHILDREN'S BEH HEALTH MH-CLINIC	13	3	10	33.15	23%	-	23%
CSG MH-CLINIC	64	37	27	3.98	58%	58%	-
HERSHEY MED CTR MH-CLINIC	32	18	14	5.06	56%	42%	100%
HOLY SPIRIT HOSP MH-CLINIC	43	26	17	3.05	60%	60%	-
MERAKEY PENNSYLVANIA MH-CLINIC	61	15	46	8.49	25%	25%	-
MERAKEY STEVENS CENTER MH-CLINIC	43	18	25	4.63	42%	42%	-
NULTON DIAG & TRT CTR MH-CLINIC	17	10	7	10.71	59%	100%	56%
PA PSYCHIATRIC INSTITUTE MH-CLINIC	201	101	100	7.42	50%	40%	60%
T W PONESSA AND ASSOC MH-CLINIC	127	87	40	3.29	69%	-	69%
WELLSPAN PHILHAVEN MH-CLINIC	700	441	259	5.72	63%	64%	62%

Note: Cells with a dash represent that there were no events present to calculate a measure.

Providers with less than 10 requests were not calculated due to the smaller sample of data.

Measure 3: Co-Occurring Diagnoses

Many Members with a Mental Health disorder also have a Substance Use disorder, which is known as a “Co-Occurring” diagnosis. It is important for PerformCare and Providers to be aware of this to be able to appropriately assist Members with Co-Occurring disorders in linking them with services to meet all of their needs. This measure reports on the percentage of Members in MH-PHP with co-occurring diagnoses. This measure utilizes diagnosis codes from claims data of those Members discharged between 7/1/17-6/30/18 from MH-PHP. The purpose of this measure is to allow for information to be shared with the Provider community and is not intended to be an indicator of severity.

To calculate this number PerformCare uses the following:
 Numerator: The number of discharged Members with co-occurring diagnoses.
 Denominator: The total number of discharges from MH-PHP.

Goal

PerformCare is providing this measure for informational purposes.

Network Average

Plan-wide average of discharges that have Co-Occurring Diagnoses for all Providers.

	2017-Q3	2017-Q4	2018-Q1	2018-Q2	Average
Plan-Wide					
Adult	46%	47%	54%	52%	50%
Child	10%	8%	10%	8%	9%
Overall Average	27%	24%	28%	24%	26%

Provider Breakdown

Yearly average of discharges that have Co-Occurring Diagnoses by Provider.

	Adult	Child	Overall
Providers with 100+ Discharges	50%	8%	21%
PA PSYCHIATRIC INSTITUTE MH-CLINIC	53%	13%	27%
WELLSPAN PHILHAVEN MH-CLINIC	48%	9%	23%
Providers with 30 to 100 Discharges	53%	-	53%
BEDFORD-SOMERSET DBHS-SOM PARTIAL MH-CLINIC	51%	-	51%
CSG MH-CLINIC	50%	-	50%
HOLY SPIRIT HOSP MH-CLINIC	46%	-	46%
MERAKEY PENNSYLVANIA MH-CLINIC	57%	-	57%
MERAKEY STEVENS CENTER MH-CLINIC	61%	-	61%

Note: Providers found to have 0% co-occurring discharges are not shown.

Individual Provider rates for Providers with less than 30 discharges were not calculated due to the smaller sample of data.

Number of discharges, for the purpose of grouping, is based on overall discharges from an MH-PHP level of care for stated reporting period.

Measure 4: Follow-up Rates for Members with Co-Occurring Diagnoses - 7 Days and 30 Days

As noted in Measure 1, follow up visits after a discharge from MH-PHP are important to support a Member’s continued recovery. This measure reports on the percentage of Members with Co-Occurring diagnoses who attended follow-up visits within 7 days and 30 days after a Mental Health Partial Hospitalization with either a Mental Health Provider or a Substance Use Provider. This measure uses claims data from Members discharged between 7/1/17-6/30/18, to determine the follow up rates. Adults- 18+, Child- 0-17.

This measure includes nationally-approved traditional follow up codes and additional PA codes for follow up appointments:
 An outpatient visit with a Mental Health or Substance Use Provider for therapy or medication management
 Additional ambulatory appointments that fall within the PA-specific codes for follow-up.

To calculate this rate PerformCare uses the following:

7-Day Numerator: Discharges resulting in a compliant follow-up visit within 7 days of discharge.

30-Day Numerator: Discharges resulting in a compliant follow-up visit within 30 days of discharge.

Denominator: Discharges included for this measure were discharged from MH-PHP and had a co-occurring diagnosis, and not readmitted within 30 days.

Goal

PerformCare is providing this measure for informational purposes.

Network Average

	2017-Q3	2017-Q4	2018-Q1	2018-Q2	Average	Average by Age Group	
	Overall by Quarter				Overall	Adult	Child
Follow-Up within 7 Days	46%	38%	40%	49%	44%	42%	48%
Follow-Up within 30 Days	74%	63%	64%	69%	67%	67%	68%

Provider Breakdown

Percentage of follow-up visits within 7 and 30 days of discharge.

	Discharges	Percentage of Follow-Up within 7 Days			Percentage of Follow-Up within 30 Days		
		Overall	Adult	Child	Overall	Adult	Child
BEDFORD-SOMERSET DBHS-SOM PARTIAL MH-CLINIC	20	60%	60%	-	65%	65%	-
CSG MH-CLINIC	19	47%	47%	-	63%	63%	-
HOLY SPIRIT HOSP MH-CLINIC	18	11%	11%	-	61%	61%	-
MERAKEY PENNSYLVANIA MH-CLINIC	24	63%	63%	-	96%	96%	-
MERAKEY STEVENS CENTER MH-CLINIC	20	55%	55%	-	70%	70%	-
PA PSYCHIATRIC INSTITUTE MH-CLINIC	59	58%	59%	56%	85%	83%	89%
WELLSPAN PHILHAVEN MH-CLINIC	152	33%	28%	46%	57%	56%	59%

Note: Cells with a dash represent that there were no discharges present to calculate a measure within that category.

Individual Provider rates for Providers with less than 10 Members with co-occurring diagnoses discharges were not calculated due to the smaller sample of data.

Number of discharges, for the purpose of grouping, is based on overall discharges from MH-PHP for stated reporting period.

Measure 5: Mental Health Inpatient Admission within 30 Days of MH-PHP

MH-PHP is often a level of care used as a step-down from Mental Health Inpatient, or as a level of care used to help prevent a Mental Health Inpatient admission. This measure reports on the percentage of Members who have an admission to a Mental Health Inpatient within 30 days of the last claim for MH-PHP. This measure is based on claims data for unique Members discharged from MH-PHP between 7/1/17-6/30/18.

To calculate this rate PerformCare uses the following:

Numerator: Total number of Members who admitted to Mental Health Inpatient within 30 days of discharge from MH-PHP.

Denominator: Total number of discharges from MH-PHP.

Goal

PerformCare is providing this measure for informational purposes.

Network Average

Plan-wide average discharges from MH-PHP that were admitted to MHIP within 30 days.

	2017-Q3	2017-Q4	2018-Q1	2018-Q2	Average
Plan-Wide					
MHIP Admissions within 30 days of MH-PHP	8%	10%	10%	7%	9%

Provider Breakdown

Average of discharges from MH-PHP that were admitted to MHIP within 30 days.

	Discharges	MHIP Admissions	% of MHIP Admissions
Providers with 100+ Discharges	1,011	77	8%
PA PSYCHIATRIC INSTITUTE MH-CLINIC	217	18	8%
T W PONESSA AND ASSOC MH-CLINIC	142	2	1%
WELLSPAN PHILHAVEN MH-CLINIC	652	57	9%
Providers with 30 to 100 Discharges	191	26	14%
BEDFORD-SOMERSET DBHS-SOM PARTIAL MH-CLINIC	39	5	13%
CSG MH-CLINIC	38	3	8%
HOLY SPIRIT HOSP MH-CLINIC	39	2	5%
MERAKEY PENNSYLVANIA MH-CLINIC	42	11	26%
MERAKEY STEVENS CENTER MH-CLINIC	33	5	15%

Note: Individual Provider rates for Providers with less than 30 discharges were not calculated due to the smaller sample of data. Number of discharges, for the purpose of grouping, is based on overall discharges from MH-PHP for stated reporting period.