

## Provider Notice

**To:** All HealthChoices Providers  
**From:** Scott Daubert PhD, VP Operations  
**Date:** September 30, 2015  
**Subject:** AD 15 108 Quality Improvement Resources Available on PerformCare Website

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PerformCare is committed to working collaboratively with Providers to ensure that HealthChoices Members receive the highest quality administrative and clinical services. PerformCare is providing an annual reminder to Providers to ensure that up-to-date QI resources are shared.

These resources are available on the PerformCare website:

<http://www.pa.performcare.org/>

and/or in the Provider Manual:

<http://pa.performcare.org/pdf/providers/resources-information/provider-manual.pdf>

- **Quality Improvement program**
  - Provider Manual – pages 13-17
  - <http://pa.performcare.org/providers/quality-improvement/quality-improvement-program.aspx>
- **Screening Programs**
  - Provider Notice – AD 15 101 – Behavioral Health Screening Programs
  - <http://pa.performcare.org/self-management-wellness/screening-tools.aspx>
- **Enhanced Care Management (ECM)**
  - Provider Notice - AD 15 106 – Enhanced Care Management Program
  - <http://pa.performcare.org/members/benefits/care-mgmt.aspx>
- **Clinical Practice Guidelines (CPG)**
  - Provider Manual – pages 101-102
  - <http://pa.performcare.org/pdf/providers/education-training/cpg-overview.pdf>
- **Member/Practitioner Rights**
  - Practitioner/Provider rights - Provider Manual - pages 25-26
    - Also see Provider Contract
  - Member Rights – Provider Manual – pages 79-80
    - <http://pa.performcare.org/members/resources/rights.aspx>
- **Utilization Management (UM) Criteria**
  - HealthChoices Appendix T Medical Necessity Criteria  
<http://pa.performcare.org/pdf/providers/resources-information/appendix-t-mental-health-medical-necessity-criteria.pdf>

Paper copies of these referenced materials are available upon request from PerformCare Account Executives.

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