

To: HealthChoices TCM Provider Network
From: Scott Daubert, VP Operations
Date: November 18, 2013
Subject: Claims Payment and Clinical Policy Clarification
PC-14 TCM Billing for Records Review

Question/Issue:

Can a Mental Health Intensive Case Manager bill for time spent reading a consumer's history, chart, or prior records?

Regulations cited as possibly in support of this activity as billable were:

§ 5221.42. Payment

(h) The Department will participate in 100% of the approved expenditures for the following components of intensive case management provided under this chapter:

(1) Assessment and understanding of the consumer's history and present life situation; service planning, based on the consumer's strengths and desires, to include activities necessary to enable the consumer to function as an integral part of the community.

55 § 5221 Intensive Case Management Guidelines Appendix A

Activities undertaken by staff providing case management services shall include: ... Assessment and service planning—A review of clinical assessment information and a general discussion with the consumer is required regarding unmet needs and plans for the future.

Source Documentation / References:

55 Pa. Code § 5221 Mental Health Intensive Case Management
Including Appendix A Intensive Case Management Guidelines

PerformCare Answer/Response:

No, PerformCare deems this a non-billable activity. The regulatory language cited above as possibly in support of this activity is in the context of contacts with the consumer. Furthermore, 55 Pa. Code § 5221.42(e) states "Provider staff meetings, recordkeeping activities and other nondirect services are not billable as intensive case management." It is PerformCare's determination that the time spent reading a consumer's history, chart, or prior records is a non-direct and thus non-billable activity.

cc: CBHNP Managers
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Missy Reisinger, Tuscarora Managed Care Alliance, Franklin / Fulton Counties
Scott Suhring, Capital Area Behavioral Health Collaborative