

Office of Mental Health
And Substance Abuse Services
Bureau of Operations and Quality Management

HealthChoices Behavioral Health

Questions/Answers

Issue Clarification #: RFP 3-96-199; RFP 11-97-109

Applicability: SE/SW

Date of Receipt: June 19, 2000

Source Documentation: RFP 3-96

Question/Issue:

Submitted by: Ruth E. Kranz-Carl

County Authority: Chester-Montgomery

Topic Area: Compensable Service

Medical Assistance regulation cited in PA Code Section 1101.63(a) states that “a provider who seeks or accepts supplementary payment of another kind from the Department, the recipient, or another person for a compensable service or item is required to return the supplementary payment.”

Please clearly define “a compensable service” in this definition.

Background/Context Provided within the Request:

This issue regards in-network/MA providers billing or “balance billing” members for a HealthChoices in-plan service which is not included in the provider’s BH-MCO contract. MA Bulletin # 1101-99-01, “Payment in Full, prohibits the provider from seeking or requesting supplemental or additional payments from recipients for covered services.” If a provider’s HealthChoices BH-MCO contract covers one in-plan service but not the others, we still consider all in-plan services as “compensable” in this regulation.

OMHSAS

Answer/Response:

Under the HealthChoices Program a compensable service is any in-plan service or any BH-MCO prior authorized supplemental service.

Joan Erney

*Director, Bureau of Operations
and Quality Management*

Date: 8/25/00