ATTACHMENT A – DEFINITIONS

The following words and terms, when used in this bulletin, have the following meanings, unless the context clearly indicates otherwise:

Blended Case Management (BCM): The model of Targeted Mental Health Case Management as described in this bulletin.

Case: A consumer and members of the consumer's family if the consumer is a child).

Child: A person 17 years of age or younger or 21 years of age or younger if enrolled in special education.

Consumer: A person who receives case management services. The term does not include a family member who receives services.

County Administrator: The MH/MR administrator who has jurisdiction in the geographic area.

Department: The Department of Public Welfare of the Commonwealth of Pennsylvania.

Emotional Disturbance/Disorder: A child's inability to function in the home, school or community, resulting in the child requiring multiple medical, social, educational or other supports.

Environmental Matrix: A scale which evaluates the functional level of consumers on the activities identified as Blended Case Management activities.

Enrolled Provider: A county MH/MR program or private agency which has been approved by the Department and enrolled by the Office of Mental Health and Substance Abuse Services in PROMISe for claims processing and/or reporting of services rendered.

Family: Parents, as defined in this section, siblings and other relatives living in the home.

Global Assessment of Functioning (GAF) Scale: A procedure for measuring the overall severity of psychiatric disturbance which is contained in DSM-IV-R (Diagnostic and Statistical Manual of Mental Disorders, Fourth Edition, Revised) or revisions thereafter, published by the American Psychiatric Association.

Intensive Case Manager: A staff person qualified and designated to provide Intensive Case Management under 55 PA Code §5221.21

Intensive Case Management (ICM): The services described in 55 PA Code §5221 which are designed to assist targeted adults with serious and persistent mental illness and targeted children with a serious mental illness or emotional disorder and their families, to gain access to needed resources such as medical, social, educational and other services.

MH/MR: Mental Health/Mental Retardation.

Mental Health Direct Care Experience: Working directly with adult or children mental health service consumers, providing services involving casework or case management, individual or group therapy, crisis intervention, early intervention, vocational training, residential care or social rehabilitation in a mental health facility or in a facility or program that is publicly funded to provide services to mental health consumers, or in a nursing home, a juvenile justice agency, or a children and adolescent service agency.

Mental Illness: The existence of a mental disability subject to DSM IV-R (or revisions thereafter) diagnoses, excluding mental retardation or substance abuse as the primary diagnosis, diagnosed by a licensed physician or psychologist.

Parent: The biological or adoptive mother or father or the legal guardian of the child or a responsible relative or caretaker with whom the child regularly resides.

PROMISe™: Provider Reimbursement and Operations Management Information System, which is the claims processing and management information system implemented by the Pennsylvania Department of Public Welfare

Resource Coordination (RC): The services described in OMHSAS Bulletin OMH-93-09, which are designed to assist targeted adults with serious mental illness and targeted children with a serious mental illness or emotional disorder and their families, to gain access to needed resources, such as medical, social, educational and other services.

Resource Coordinator: A staff person qualified and designated to provide Resource Coordination

Supervisor: A person who is qualified and designated to supervise case managers.

Targeted Population: Adults with serious mental illness and children with serious mental illness or emotional disorders who are deemed eligible to receive Blended Case Management as identified by the county administrator or the Behavioral Health Managed Care Organization as applicable.