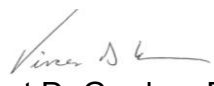




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| <b>ISSUE DATE</b><br>April 6, 2012   | <b>EFFECTIVE DATE</b><br>March 16, 2012  | <b>NUMBER</b><br>99-12-01 |
| <b>SUBJECT</b><br>Provider Electronic Solutions (PES) Software v3.59<br>replaces v3.58 | <b>BY</b><br><br>Vincent D. Gordon, Deputy Secretary<br>Office of Medical Assistance Programs |                           |

**Purpose:**

The purpose of this bulletin is to update providers, electronic billers, and payers regarding additional updates the Department of Public Welfare (Department) has made to the Provider Electronic Solutions (PES) Software since the CMS upgrades to electronic health transactions as mandated under the Health Insurance Portability and Accountability Act (HIPAA) of 1996.

**Scope:**

This bulletin applies to all providers enrolled in the Medical Assistance (MA) Program who currently are or will submit electronic healthcare or pharmacy transactions for services rendered in the Fee-for-Service (FFS) delivery system and to County Mental Health Programs who report encounter data for base-funded mental health services.

**Background:**

On October 27, 2011, the Department published MA Bulletin 99-10-07, titled "5010/D.0 Instructions to be Ready for Electronic Transaction Upgrades", to inform providers of the information regarding the upgrades. It was reported in the MA Bulletin that the ANSI X12 v5010 and NCPDP vD.0 version of Provider Electronic Solutions (PES) software v3.58 would be available for download on Monday, December 19, 2011.

**Discussion:**

Provider Electronic Solutions (PES) software v3.59 was released on March 16, 2012. This version of PES corrects the following errors found in the v3.58 version which was released on December 19, 2011.

- **Entity Type Qualifier can now be set to 2.**

Note: You must complete all of the fields under the Tools, Options, Batch Tab. Contact Name and Contact Phone is now required.

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| <p><b>COMMENTS AND QUESTIONS REGARDING THIS BULLETIN SHOULD BE DIRECTED TO:</b></p> <p>The appropriate toll free number for your provider type</p> <p>Visit the Office of Medical Assistance Programs Web site at<br/><a href="http://www.dpw.state.pa.us/provider/healthcaremedicalassistance/index.htm">http://www.dpw.state.pa.us/provider/healthcaremedicalassistance/index.htm</a></p> |
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- **837 Institutional Nursing Facilities** – Header 2 now has the Discharge Time and the Auto Accident State is now moved to Header 3.
- **Newborn Claims** – Corrected the auto default of the mother's information. When choosing Y in this field, a new Tab will open for the Patient Information.
- **EPSDT Indicator** – Corrected table when switching from a "Y" to Blank.
- **Tab OI (Other Insurance) and/or Crossover Tab** - Reason code 42 has been removed and Reason code 45 has been added.

**Procedure:**

The new PES v3.59 is now available for download from DPW's Website:

<http://promise.dpw.state.pa.us/ePROM/ProviderSoftware/softwareDownloadMain.asp>

**Please Note:** You must currently be running PES software version 3.58 prior to applying PES software version 3.59. If you are currently running a version other than 3.58, you must upgrade the versions sequentially. Skipping versions will cause errors which will impact the ability to submit transactions correctly to PROMISe™. In addition, prior to running the upgrade, make sure all pending claims have been submitted. DO NOT leave any claims in an "Incomplete" or "Ready" status.

**REMINDER:** Submitting real-time transactions directly to PROMISe™ via the Internet is now possible from the following link: <http://promise.dpw.state.pa.us>. After taking a few minutes to create your initial account information, you may enter claims, view your claim status, and perform recipient eligibility inquiries with immediate responses. You may want to consider this alternative, depending on your business needs.