PerformCARE®		Policy and Procedure
Name of Policy:	Distribution of Medical Necessity Criteria to PerformCare	
	Providers	
Policy Number:	PR-015	
Contracts:	⊠ All counties	
	☐ Capital Area	
	☐ Franklin / Fulton	
Primary Stakeholder:	Provider Relations Department	
Related Stakeholder(s):	All Departments	
Applies to:	Associates	
Original Effective Date:	10/01/01	
Last Revision Date:	03/07/19	
Last Review Date:	03/07/22	
Next Review Date:	03/01/23	

Policy: PerformCare ensures that network providers have access to the

Medical Necessity Criteria used to make level of care decisions.

Purpose: To assure that the PerformCare Provider Network has access to

Medical Necessity Criteria.

Definitions: None

Acronyms: None

Procedure: 1. When PerformCare contracts with a new network provider,

the provider receives a PerformCare Provider Manual, including references, description, and website location of

approved Medical Necessity Criteria.

2. Providers can request additional copies of the approved criteria by calling Provider Relations at 1-888-700-7370.

3. PerformCare will notify Network Providers of availability of approved Medical Necessity Criteria when changes are made

or annually.

Related Policies: None

Related Reports: None

Source Documents

and References: Pennsylvania Department of Human Service HealthChoices

Behavioral Health Program, Program Standards and

Requirements, Appendix S & T Health Choices Behavioral Health Services Guidelines for Mental Health Medical Necessity Criteria

Superseded Policies

and/or Procedures: None

Attachments: None

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Approved by:

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