

Provider Notice

To: All BHSSBC Contracted HealthChoices Providers (Bedford-Somerset)
From: Scott Daubert PhD, VP Operations
Date: April 15, 2017
Subject: AD 17 101 Timely Filing of Claims Requirements

Please review updates below and share with any staff involved in billing for services. This notice represents minor changes to COB, rejected and corrected claims submissions.

All original claims must be submitted within **90 days** of the date of service, for the BHSSBC contract (Bedford and Somerset Members). Claims involving third party liability must be submitted within **365 days** of the date of service and no more than **90 days** after primary EOB date. As a reminder, secondary claims are now accepted electronically, however, if submitting paper claims, the EOB from the primary insurer **must** be included. See grid below:

Original Claim	90 days from date of service	
COB Claim	90 days from date of primary EOB	Must be submitted within 365 days of the date of service
Rejected claim resubmit	365 days from date of service	Submit claim as a frequency 7 with the document number (DCN) noted on the rejection letter
Corrected claim	365 days from date of service	Submit claim as a frequency 7 including original claim number on claim

cc: James A. Laughman, Executive Director, PerformCare
 Tia Mann, Behavioral Health Services of Somerset & Bedford Counties
 Jan Baty, Director Claims, PerformCare
 PerformCare Account Executives