## PerformCARE®

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## **Provider Notice**

To:Tuscarora Managed Care Alliance ProvidersFrom:PerformCareDate:September 1, 2020Subject:Alternative Payment Arrangement Notification Updates

## TMCA/PerformCare Alternative Payment Arrangement (APA) Status

- The TMCA/PerformCare Ambulatory Services APA will have an end date of 10/31/20 for the following services: Mental Health Outpatient (MH OP), Substance Abuse Outpatient (SA OP), and Crisis Intervention Services.
  - Mental Health Outpatient (MH OP) TMCA and PerformCare agreed to extend the APA for Mental Health OP providers until 10/31/2020. The APA will end and return to traditional fee for service effective 11/1/20 when a rate increase of 4% will go into effect.
  - Substance Abuse Outpatient (SA OP) TMCA and PerformCare agreed to extend the APA for SA OP (including Intensive outpatient) providers until 10/31/20. The APA will end and return to traditional fee for service effective 11/1/20 when a rate increase of 4% will go into effect.
  - **Crisis Intervention Services-** the APA for Crisis Intervention Services will end on 10/31/20 and will return to traditional fee for service arrangement effective 11/1/20.
  - TMCA and PerformCare will continue to have monthly meetings with providers and will continue to monitor utilization of services through the end of the APA.
  - During the Individual Monthly Provider meetings, providers are being given the option of continuation of the APA through 10/31/20. Participation in the APA is voluntary.
- The TMCA/PerformCare Ambulatory Services APA for the remaining services will continue through 12/31/20.
  - TMCA and PerformCare agreed to extend the current APA through 12/31/20 for the following services: Mental Health Partial Hospitalization Program, Targeted Case Management, Family Based Mental Health Services, BHRS/IBHS services, and Peer Support Services.
  - TMCA and PerformCare will continue to have individual discussions with providers on a monthly basis to determine the APA necessity and future planning including modification or ceasing the APA.
  - During the Individual Monthly Provider meetings, providers are being given the option of continuation of the APA through 12/31/20. Participation in the APA is voluntary.

- The TMCA/PerformCare Substance Use (SU) Facility APA went into effect March 2020
  - The SU Facility APA includes a potential monthly Gap payment to critical TMCA providers
  - The SU Facility Gap payment APA for critical providers will also continue at least until 12/31/2020
  - TMCA and PerformCare will provide at least 30 days' notice to SU Facility APA providers prior to ending or modifying the Gap Payment Substance Use Facility APA
  - TMCA and PerformCare will engage providers in discussions about the overall functioning of the system before making a decision to terminate or modify the APA.
  - There is no reconciliation associated with this APA.
- TMCA/PerformCare encourages our Provider Network to reach out to PerformCare or TMCA to discuss any concern related to the APA arrangements. Problem resolution with our provider partners at a local level is a customer service value of our program.
- cc: Lisa Hanzel, PerformCare Missy Reisinger, Tuscarora Managed Care Alliance PerformCare Account Executives