

We're Always Available!

Apply for or manage benefits from the comfort of home.

You don't have to come to the county assistance office (CAO) to take advantage of valuable services offered by DHS.



Online

Visit www.compass.state.pa.us on a computer or other device

- Apply for Medical Assistance, cash assistance, SNAP, or LIHEAP
- Submit your benefit renewal information
- Review your benefits and case record information
- Report a change in case information



Mobile app

Download the free [myCOMPASS PA](#) app for Apple or Android devices

- Upload verification documents to your case record
- Submit your benefit renewal information
- Review your benefits and case record information
- Report and review changes in case information



Phone

Apply for SNAP* or Medical Assistance benefits — Call the Consumer Service Center at **1-866-550-4355**

- Get COMPASS technical assistance — Call **1-800-692-7462**
- Request a replacement EBT card — Call **1-888-328-7366**
- Report a change in information or ask questions about your benefits — Call the Statewide Customer Service Center at **1-877-395-8930** or **215-560-7226** in Philadelphia
- Complete your cash assistance or SNAP interviews with your caseworker



Mail

Submit your application, verification documents, or renewal packet

- Mail your materials to your local CAO
- Place your materials in the drop-box outside your local CAO

WWW.DHS.PA.GOV

WWW.COMPASS.STATE.PA.US

1-866-550-4355

* NOTE: SNAP applications by phone is a time-limited service that was implemented to help serve Pennsylvanians while CAOs are closed due to COVID-19.

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pa.performcare.org