## Embracing and Understanding the Family Perspective

Presented by PerformCare and Facilitated by Lisa Kennedy Part 2 June 7, 2024

#### Presenter's Info



- Mother of 4
- Grandmother of 5
- Family Peer Support Specialist -York County Department of Human Services
- Chair 4 MH local/state committees
- VP, York City School Board
- Chair Racial Equity Investment Fund
- Family Tri Chair PÁ Partnership/Systems of Care
- Facilitator FE(youth/family), Advocacy, Crucial Conversations about Race, DEI, Race, Self Care,

#### Who's in the room?

- Please use the chat box
- Share your name and role



#### Session Goals

- What it means to inclusive
- Family Considerations
- How to use family voice and WHY
- Embracing a new vision



Brief Recap - what did you learn from Part 1?

- Let's talk about it!!
- Group share



# What Does It Mean to be INCLUSIVE?

Some food for thought!

# What Does It Mean to be INCLUSIVE?

WELCOMING

Ease of understnading

CULTURAL AND RACIAL RESPONSIVENESS

Considerate of all needs

EFFECTIVE COMMUNICATION

Be open about inquiry

SERVICES PROCESS-CLEAR/FAMILY ENGAGED

ABILITY TO ASK

OUESTIONS/SAY NO

Add a brief description of the subtopic

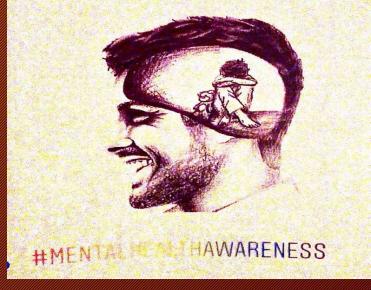
2 way, meaningful and on-goin

#### SMILE FOR THE CAMERA.....

- Think about who stands in front of you.
- With whom are you communicating?
- Having an AWARENESS is key!

Such a powerful image. Be gentle with the people you meet. Their outsides may not match their insides x

This is powerful...



## Family Considerations -



#### Considerations -What is needed

- Friendly greeting or welcome
- Timely Responses
- Accurate information given
- Important referral information shared
- Appropriate contact for follow -up



## Just ONE!!

Encourage each person to see the light at the end of the tunnel

What's the VALUE of JUST ONE??

By the way - YOU need you're ONE, too!!



## Using Family Voice!

#### How do you-

- Utilize lived experience from families or individuals?
- Collect their input?
- Support/development of family leaders in your organization -
- What do you see as benefits of family voice?
- Allow family voice to bridge the gap?

#### Group Discussion -



#### Using Family Voice

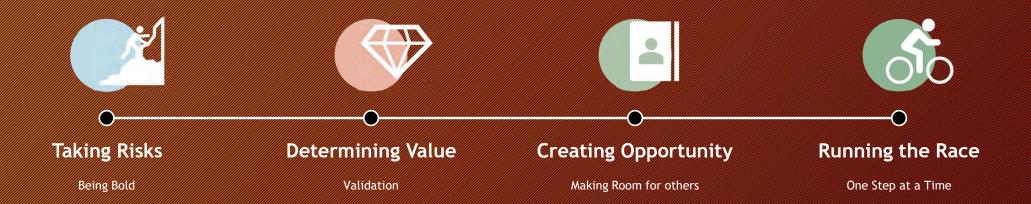
# Family- seeing through stained glass windows/prisms



# Professional- clear glass window



What's New and/or different? How will you see your role?



## Resources and helpful information



#### "STAY WOKE"



- Pay attention to each personincluding yourself
- Be available emotionally \*Take care of your stuff \*Remember to exhale
- Don't feel guilty about taking time for yourself
- Ask questions ohumanserviceHumaf your children – how's your day
- Don't be afraid to ASK for HELP!

#### Value of Stakeholders

- Include the network
- Build goals utilizing the network
- Allow the network to SUPPORT the family



## FAMILY FACT FORM

- One place for pertinent information
- Ease of sharing with Providers
- Ease of updating family info
- Prevents pressure on youth

#### MY FAMILY FACTS

Child's Name:	
Address:	Grade:
Data	
Primary Contact Number:	Cell Phone:
Parent(s) Name:	cen r nones
Parent(s) Name:	Phone:
Address(if different from above):	
Emergency Contact Person:	
Child's Steerent	Phone:
Child's Strengths:	
Child's Challenges:	
Disensative	
Diagnosis(es):	
Allergies:	
Medication with dosage:	
Provide States	
Child's Triggers:	
Name of School/Facilty:	
ist current Service Agencies Involved:	
Current Student Goals:	
urrent student doals.	
School Goals:	
Community Goals:	
Personal Goals:	
Social Skills Goals:	
Current Goal Plan(s): (IEP, FSP,)	
Other Info:	
lisa M. Kennedy 05/16	

#### Key Takeaways from both days!

Each person matters See yourself in the families you serve Embrace the differences among all Share resources



## Questions or Comments



#### Lisa Kennedy -Presenter

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- Family Peer Support Specialist
- Thank you very much!

