

Provider Notice

To: **PerformCare Network Providers**
From: **Scott Daubert, PhD, VP Operations**
Date: **May 1, 2019**
Subject: **AD 19 101 Transition of Bedford-Somerset HealthChoices Contract**

The PerformCare contract with Behavioral Health Services of Somerset and Bedford Counties, Inc. (BHSSBC) for Bedford and Somerset HealthChoices Members will end June 30, 2019. PerformCare will continue to process and pay claims for all services rendered through June 30, 2019. If a Member is authorized by PerformCare on June 30, 2019 and in one of the following levels of care, PerformCare is responsible for payment through July 31, 2019. PerformCare will follow the HealthChoices claims processing rules outlined in the program standards and requirements Appendix V for these levels of care:

- Acute Care Psychiatric Hospitals and General Hospital Psychiatric Units
- Residential Treatment Facilities
- Hospital-Based Drug & Alcohol Detoxification and Rehabilitation Facilities

According to the current rules, claims for Bedford-Somerset Members should be received within ninety (90) days of the date of service or Explanation of Benefits from a primary insurer. PerformCare anticipates that the majority of payments to be processed by the end of 2019, but we are aware there may be situations that necessitate payments beyond this date. The last day for a claim to be received at PerformCare for consideration is June 30, 2020. Since many providers hold additional HealthChoices contracts with PerformCare, PerformCare will not immediately end the credentialing status of any provider.

Provider questions related to the new BHSSBC contract effective July 1, 2019 can be directed to:

- BHSSBC: Tia S. Mann, LSW, HealthChoices Coordinator, tmann@bhssbc.us; (814) 443-4891x4121
- Community Care Behavioral Health Organization: ccbh.com; (888) 251-2224; OR Kathryn Weinschenker, Director of Network Management and Development, weinschenkerk@ccbh.com; (814) 480-6145

cc: Lisa Hanzel, PerformCare
Tia Mann, Behavioral Health Services of Somerset & Bedford Counties
PerformCare Account Executives