

## Provider Notice

To: **All Providers**  
From: **Dan Eisenhauer, Director of Operations**  
Date: **December 21, 2021**  
Subject: **AD 21 109 Compliance Training**

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As part of our ongoing efforts to assist our Network Providers and ensure our Members receive the highest quality care, PerformCare has created two new trainings relating to compliance and medical record documentation. These training modules are now available for all Network Providers on the PerformCare website.

To further ensure that we reach those Network Providers who would benefit most from the content of these trainings, beginning on January 1, 2022, PerformCare will be requiring any Network Provider subject to a Quality Improvement Plan (QIP), a Corrective Action Plan (CAP), or specifically identified by the Special Investigations Unit (SIU) to complete these online trainings.

Network Providers who meet the criteria for this mandatory training will be contacted by their Account Executive and provided a direct link to the training materials and an attestation of completion form. PerformCare will work with Network Providers to identify staff that would benefit from the training, and the Provider should ensure that the training materials are reviewed and the attestation form completed and returned to PerformCare within 60 days of assignment.

Thank you for your attention to this very important matter and for your continued partnership with PerformCare.

cc: Lisa Hanzel, PerformCare  
Scott Suhring, Capital Area Behavioral Health Collaborative  
PerformCare Account Executives