

## Provider Notice

**To:** All Providers  
**From:** Dan Eisenhauer, Director of Operations  
**Date:** August 30, 2022  
**Subject:** AD 22 106 Telehealth Place Of Service and Audio Only Modifier updates

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OMHSAS issued OMHSAS-22-02 - Revised Guidelines for Delivery of BH Services Through Telehealth 7.1.22. This notice is limited to addressing changes in reporting telehealth Place of Service Code and a new Modifier for Audio only telehealth claims submitted by providers utilizing Telehealth in compliance with OMHSAS 22-02.

Effective with claims for dates of service on or after 10/1/22, providers should use **Place of Service Code 10** when the individual receiving telehealth is in their own home.

Effective with claims for dates of service on or after 10/1/22, providers should use **Place of Service Code 02** for telehealth provided in a location other than the home of the individual being served.

Also, effective with claims for dates of service on or after 10/1/22 PerformCare providers who deliver audio only telehealth in compliance with OMHSAS 22-02 should use **modifier FQ** when submitting claims for services delivered via audio only telehealth. For services on or after 10/1/22 providers should no longer be submitting claims with modifier 95 for audio only telehealth.

When PerformCare is the secondary payor on a telehealth claim, providers should adjust the secondary claim to match our billing requirements after the primary insurer processes the claim. If providers are having issues with secondary claims processing please reach out to your AE.

If you have questions about this notice, please contact your PerformCare Account Executive.

cc: Lisa Hanzel, PerformCare  
Scott Suhring, Capital Area Behavioral Health Collaborative  
Missy Reisinger, Tuscarora Managed Care Alliance  
PerformCare Account Executives