

## Provider Notice

To: **PerformCare MH OP & SU OP Clinic Providers, CRNP, and Psychiatrists**  
From: **PerformCare**  
Date: **March 23, 2023**  
Subject: **AD 23-103 Telehealth Using Site Based Clinic Model**

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OMHSAS-Telehealth Bulletin 22-02 allows for telehealth services in home and community settings, however PerformCare also allows Mental Health and Substance Use Outpatient providers to provide site-based telehealth for members seen in the office setting when the practitioner is in a remote location performing services via telehealth. When services are delivered with the provider office as the originating site, PerformCare will pay an enhanced rate to cover the cost of face-to-face contact in the office to assist in facilitating the telehealth visit. Providers must comply with OMHSAS Telehealth Bulletin 22-02 and offer a clinically appropriate mix of face-to-face services, telehealth when the member is in their own home and may utilize site-based telehealth per the conditions of this notice.

If a provider who was not already approved for the site-based model of telehealth under either OMHSAS telehealth Bulletin 11-09, 14-01, or 20-02 is interested in billing with this model, they should submit a service description to PerformCare addressing all the areas outlined in the Service Description Template attached. While OMHSAS Bulletin 11-09, 14-01, and 20-02 are all obsolete with the issuance of OMHSAS Telehealth 22-02, the obsolete bulletins describe the required elements for the enhanced rate.

Providers approved by PerformCare for site-based telehealth should use the GT modifier for billing telehealth visits (using audio and video transmission) for psychiatry and medication management visits when the originating site is at a clinic. The originating site must have staff trained and available to provide clinical intervention in person if a need arises per OMHSAS 22-02. The GT modifier is eligible for MH OP clinics (08/110), SU OP Clinics (08/184) CRNP (09/103), Psychiatry (31/339) and is allowable for the following base procedure codes:

- 90792
- Medication management (E/M codes) for existing patient:
  - 99212
  - 99213
  - 99214
  - 99215
- Medication Management (E/M codes) for new patients:
  - 99202
  - 99203
  - 99204
  - 99205

If you have questions about this notice, please contact your PerformCare Account Executive

cc: Lisa Hanzel, PerformCare  
Scott Suhring, Capital Area Behavioral Health Collaborative  
Missy Reisinger, Tuscarora Managed Care Alliance  
PerformCare Account Executives

## Site Based Telepsychiatry Service Description Template

Service Description elements should include the following components:

1. Provider Detail information (include detail for each clinic site).
  - Provider name
  - Provider type (08/110, 08/184, 09/103, 31/339)
  - License number
  - Promise number
  - Provider address (site)
2. Describe the locations that will be connected:
  - Practitioner Site:
  - Originating site (member location):
3. Describe the HIPAA compliant equipment/technology that will be used for telehealth (OMHSAS 21-09).
4. Describe how the service will be provided, outlining the individual's experience through the process.
  - This section should explain the individual's experience receiving the service to include scheduling, education and consent to telehealth, etc.
5. Describe the minimum qualifications of the staff that will be available at the individual site to support the individual through the telehealth appointment.
  - Include the job title and qualifications of anyone assisting the individual throughout the telehealth appointment (before, during, and after physician appointment) and duties of each
6. Describe how the staff at the individual's site of services will assist and communicate with the practitioners and individuals, including how staff will be summoned by a practitioner or individual if needed.
  - Describe how any screening/assessments, vitals, etc. will be communicated to the physician/prescriber performing telepsychiatry.
7. Describe how prescriptions or orders for medication will be managed, as well as orders for other services.
  - If this will be done via Electronic Health Record (EHR) then describe the process
8. Describe how and where the medical record will be maintained (Paper vs Electronic).
  - If an electronic health record is used, will the prescriber have direct access to the medical record at the practitioner site?

9. Attach Provider Policies (OMHSAS 22-02)

- Written policy for the operation and use of telehealth equipment.
- Written policy regarding contingency plan for transmission failure or other technical difficulties.
- Written policy for determining appropriateness for telehealth delivery of services
- Patient education information regarding telehealth including:
  - Telehealth consent and options to be seen in person or outside of clinic (if offered)
  - the amount of caregiver involvement needed when services provided to child, youth, or young adult