

## Provider Notice

To: **All Providers**  
From: **Dan Eisenhauer, Director of Operations**  
Date: **March 13, 2023**  
Subject: **AD 23 104: Change Healthcare User Guide Link Updates**

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**Effective 3/31/23**, Change Healthcare will be updating all Electronic Claims User Guide links throughout their provider systems and communication materials. This means that all former Electronic Claims User Guide links **will no longer work beginning 3/31/23**. Please visit the PerformCare's [Claims and Billing webpage](#) for the updated links.

**Please note:** if you have bookmarked the Electronic Claims User Guide links in your internet browser, you will need to update your bookmarks with the new links, which can be found on the PerformCare's [Claims and Billing webpage](#).

If you have questions about this communication, please contact your Provider Account Executive or the Provider Services department at 1-888-700-7370.

cc: Lisa Hanzel, PerformCare  
Scott Suhring, Capital Area Behavioral Health Collaborative  
Missy Reisinger, Tuscarora Managed Care Alliance  
PerformCare Account Executives