

## Provider Notice

To: **All Providers**  
From: **Dan Eisenhauer, Director of Operations**  
Date: **October 09, 2023**  
Subject: **AD 23 117 Navinet Registration Change**

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NaviNet allows providers and health plans to share administrative, financial, and clinical data in one place. Please note that the registration link has changed. If you haven't signed up for NaviNet yet, be sure to register at <https://register.navinet.net>

NaviNet is an easy-to-use, no-cost, secure web-based platform that links providers to PerformCare. NaviNet helps speed up the provider-health plan connection and can often replace paper transactions. Through NaviNet, you can access and/or submit:

- Member Eligibility and Benefits Inquiry
- Claims Status Inquiry
- Claims Submission (linked to ConnectCenter)
- Provider Directory
- Prior Authorization Requests for Intensive Behavioral Health Services (IBHS) and Family Based Mental Health Services (FBMHS) and children's out of home services (linked to Jiva™)
- Forms and Dashboards (IBHS and FBMHS Capacity Reporting)
- Report Inquiries
  - Authorization Status Summary Report
  - Claims Status Summary Report

If you have any questions, please contact your Account Executive. Thank you for your continued partnership and for the valuable services you provide our members.

cc: Lisa Hanzel, PerformCare  
Scott Suhring, Capital Area Behavioral Health Collaborative  
Missy Reisinger, Tuscarora Managed Care Alliance  
PerformCare Account Executives