

Provider Notice

To: **PerformCare Providers**
From: **PerformCare**
Date: **November 20, 2023**
Subject: **AD 23 122 Provider Notice Resources**

PerformCare regularly issues various Provider Notices that include useful information and describes various clarifications and requirements for providers. Provider notices are posted here: <https://pa.performcare.org/providers/resources-information/policies.aspx>

Provider notices are organized under the following categories:

- Administrative
- Claims
- Family Based Mental Health Services
- Inpatient
- Intensive Behavioral Health (IBHS)
- Outpatient and other
- Substance Use

We encourage providers and staff to sign up for our Network News, a free e-mail alert service, here: <https://pa.performcare.org/apps/icontact-networknews/index.aspx>

Provider notices should be maintained with the PerformCare Provider Manual to serve as procedure updates and clarifications. The information contained in provider notices should be shared with provider staff to clarify PerformCare expectations and procedures.

Please contact your Account Executive with any questions.

cc: Lisa Hanzel, PerformCare
Scott Suhring, Capital Area Behavioral Health Collaborative
Missy Reisinger, Tuscarora Managed Care Alliance
PerformCare Account Executives