

Provider Notice

To: All IBHS Providers
From: PerformCare
Date: November 15, 2022
Subject: IBHS 22 107 Fee-for-Service Transition to PerformCare

This notice serves to inform IBHS providers of a new form available on the PerformCare website. This form was developed to assist providers when a member transitions from fee-for-service to PerformCare. It is understood that providers do not always receive formal notification of approvals when a member's treatment is funded by the fee-for-service program, therefore this form provides PerformCare with details needed to correctly enter the IBHS authorization(s). The ***Intensive Behavioral Health Services (IBHS) Fee-for-Service (FFS) to PerformCare Transition Form*** should be used when submitting an initial IBHS request to PerformCare for Members transitioning from fee-for-service to PerformCare. Effective 30 days from the date of this notice this form will be a required component of a valid request for these Members. It is important to note that for Members transitioning to PerformCare from another MCO, that process remains unchanged and documentation of an existing approval from that MCO should continue to be submitted along with a valid request.

Please contact your Account Executive with any questions.

CC: Lisa Hanzel, PerformCare
Scott Suhring, Capital Area Behavioral Health Collaborative
Missy Reisinger, Tuscarora Managed Care Alliance
PerformCare Account Executives