

## Provider Notice

**To:** All Providers  
**From:** PerformCare  
**Date:** January 5, 2024  
**Subject:** MH 24 100: Revised Psychological / Neuropsychological Testing Request Form

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This notice is to announce an update to CM-012-10 Attachment 1 Psychological and Neuro-Psychological Testing Request Form. Providers should begin using the new form immediately.

The form has been revised to reflect requests for psychological testing using units only and not hours. PerformCare previously requested that providers convert units to hours, however that process is not consistent with our typical authorization processes which are based on units and not time.

While some psychological testing codes use a 30-minute unit definition and some use a 60-minute unit definition, providers should submit psychological and neuropsychological testing requests noting the units requested throughout the form.

As a reminder we issued provider notice MH 23 101 dated April 27, 2023, outlining a change in our payment process for psychological testing. Following the approval for psychological testing and the completion of the testing, providers must submit the testing results to PerformCare to receive the authorization that allows claims to be paid. That information has been added to the revised form as well.

Thank you for your ongoing collaboration and commitment to our members. Please reach out to your Account Executive with any questions.

cc: Lisa Hanzel, PerformCare  
Scott Suhring, Capital Area Behavioral Health Collaborative  
Missy Reisinger, Tuscarora Managed Care Alliance  
PerformCare Account Executives