

Provider Notice

To: All Providers
From: Dan Eisenhauer, Director of Operations
Date: March 25, 2024
Subject: AD 24 103 Addressing Member’s SDoH Needs

PerformCare issued provider notice AD 22 100 Reporting Social Determinants of Health (SDoH) Diagnoses February 16, 2022, informing Providers about our requirements to report Member’s SDoH needs via ICD 10 Z Codes diagnoses. The notice includes a link to training on submitting Z codes found here: <https://pa.performcare.org/assets/pdf/providers/education-training/reporting-sdoh-z-codes.pdf> The collection of the Z codes for SDoH also assists PerformCare and our Primary Contractors in reinvestment planning for our member and community needs.

To assist provider efforts in addressing Member’s SDoH needs, PerformCare is distributing resource information and Z Code data. Below is a summary of Z Code data for claims date of services from March 1, 2023 to February 29, 2024:

Z Code Category	Z Code Description	Claim Count
Z59	Problems related to housing and economic circumstances	83,717
Z63	Other problems re: primary support group, including family circumstances	61,822
Z62	Problems related to upbringing	56,022
Z65	Problems related to other psychosocial circumstances	35,243
Z55	Problems related to education and literacy	26,600
Z60	Problems related to social environment	22,263
Z56	Problems related to employment and unemployment	21,415
Z64	Problems related to certain psychosocial circumstances	337
Z57	Occupational exposure to risk factors	53
Z58	Problems related to physical environment	2

A more detailed listing of Z code diagnoses by children and adolescents versus Z Code diagnoses by adults can be found below. In general, the top 20 SDoH Z Code diagnoses reported for adults are factors that can be addressed by Community Based Organizations (CBOs), support groups, or treatment providers.

AGE GROUP 18+	
Z Code Diagnosis and Description	Claim Count
Z62.8 Other specified problems related to upbringing	12,421
Z65.3 Problems related to other legal circumstances	11,458
Z59.6 Low income	10,767
Z59.7 Insufficient social insurance and welfare support	7,668
Z56.0 Unemployment, unspecified	6,476
Z63.7 Other stressful life events affecting family and household	6,435
Z63.0 Problems in relationship with spouse or partner	5,203
Z65.0 Conviction in civil and criminal proceedings without imprisonment	4,299
Z60.9 Problems related to social environment, unspecified	4,220
Z59.9 Problems related to housing and economic circumstances, unspecified	3,644
Z63.4 Disappearance and death of family member	3,136
Z60.0 Problems of adjustment to life-cycle transitions	2,661
Z59.8 Other problems related to housing and economic circumstances	1,929
Z63.8 Other specified problems related to primary support group	1,863
Z60.8 Other problems related to social environment	1,701
Z65.1 Imprisonment and other incarceration	1,644
Z63.5 Disruption of family by separation and divorce	1,520
Z59.0 Homelessness	1,144
Z63.9 Problem related to primary support group, unspecified	1,088
Z62.2 Upbringing away from parents	1,032

In general, the top 15 SDoH Z Code diagnoses reported for children and adolescents are factors that can be addressed via treatment, community support, and linkages with educational resources.

AGE GROUP 0-18	
Z Code Diagnosis and Description	Claim Count
Z62.8 Other specified problems related to upbringing	21,235
Z63.5 Disruption of family by separation and divorce	7,804
Z55.9 Problems related to education and literacy, unspecified	7,716
Z62.2 Upbringing away from parents	5,137
Z63.7 Other stressful life events affecting family and household	4,708
Z63.4 Disappearance and death of family member	2,631
Z59.6 Low income	2,525
Z55.8 Other problems related to education and literacy	2,295
Z65.8 Other specified problems related to psychosocial circumstances	2,165
Z63.3 Absence of family member	2,017
Z55.0 Illiteracy and low-level literacy	1,911
Z63.8 Other specified problems related to primary support group	1,845
Z60.8 Other problems related to social environment	1,644

Addressing SDoH needs in treatment is important as these needs can have a major impact on health, wellbeing and quality of life and can also contribute to health disparities and inequities. The following is a list of Resources Providers can access or refer Members to who can assist Members with SDoH needs:

PA 211 <https://www.pa211.org/>

CBOs:

Community Action Partnership of Lancaster County (Lancaster County) <https://caplanc.org/>

Lebanon County Community Action Partnership (Lebanon County)

<https://www.lebanoncountypa.gov/departments/cap>

Lebanon County Christian Ministries (Lebanon County) <https://www.lccm.us/>

Tri County Community Action <https://cactricounty.org/> (Dauphin and Cumberland/Perry Counties)

Christian Churches United of the Tri County Area (Dauphin Cumberland/Perry Counties)

<https://www.ccuahbg.org/>

Homeless Assistance Program (Cumberland County)

<https://www.cumberlandcountypa.gov/226/Homeless-Assistance-Program>

Help Office (Dauphin County) <https://www.ccuahbg.org/what-we-do/help-ministries.html>

Perry Human Services (Perry County) <https://perryhumanservices.org/adult-services/>

South Central Community Action Programs (SCCAP) (Franklin County) <https://www.sccap.org/>

Waynesboro Community and Human Services (Waynesboro, Greencastle, and Southern Franklin County)

<https://wchs-pa.org/>

Center for Community Action (Fulton County) <https://www.centerforcommunityaction.org/>

Fulton County Family Partnership (Fulton County) <https://fcfpinc.org/>

If you have any questions about this notice, please contact your Account Executive.

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