

## **Provider Notice**

To: All Mental Health Inpatient and SU ASAM 4.0, 3.7, and 3.5 Providers

From: PerformCare

Date: May 16, 2024

Subject: AD 24 105 Provider notification to PerformCare when Member has TPL for MH

**IP and SUD Residential Services** 

This Notice serves as a reminder to Mental Health Inpatient (MH IP) and Substance Use Residential Services (ASAM Level of Care 4.0, 3.7 and 3.5) network Providers to notify PerformCare of a Member's admission, anticipated discharge date and after care plans when the Member has Third Party Liability Insurance (TPL) and PerformCare is a secondary payor.

PerformCare may be the Primary funder for aftercare services when those services are not covered by TPL. Refer to PerformCare's website P&P CM-20 Provider Notification to PerformCare of Mental Health and Hospital Based Substance Use Inpatient Stays when Member has Third Party Liability Insurance. <a href="https://pa.performcare.org/assets/pdf/providers/resources-information/policies/care-management/2022/CM-020">https://pa.performcare.org/assets/pdf/providers/resources-information/policies/care-management/2022/CM-020</a> 01.01.04.pdf

Providers should notify PerformCare by contacting Member Services at 1-888-700-7370, option 2 or 3.

Please contact your assigned PerformCare Clinical Care Manager with any questions.

cc: Lisa Hanzel, PerformCare

Scott Suhring, Capital Area Behavioral Health Collaborative Missy Wileman, Tuscarora Managed Care Alliance

PerformCare Account Executives