

Provider Notice

To: **All Network Providers**
 From: **Dan Eisenhauer, Director of Operations**
 Date: **July 10, 2024**
 Subject: **AD 24 109: Unit of Service Where Rounding is permitted**

PerformCare requires that provider’s documentation to support claims payment must include the service start time and end time. PerformCare requires that the full time - based unit from the service definition must be delivered to bill PerformCare for that unit of service, except for the following services where rounding of time is permitted.

Service	Unit	Billing definition
MH Intensive Case Management	15 minutes	Any portion of the 15 min unit
MH Resource Coordination	15 minutes	The major portion of the 15 min unit (≥ 8 min)
MH Blended Case Management	15 minutes	The major portion of the 15 min unit (≥ 8 min)
MH Crisis Intervention	15 minutes	The major portion of the 15 min unit (≥ 8 min)
MH FBMHS	15 minutes	The major portion of the 15 min unit (≥ 8 min)
Center of Excellence (CABHC only)	15 minutes	The major portion of the 15 min unit (≥ 8 min)
Psychotherapy 90832 / 90833	30 minutes	Time range 16-37 minutes
Psychotherapy 90834 / 90836	45 minutes	Time range 38-52 minutes
Psychotherapy 90837 / 90838	60 minutes	Time range ≥ 53 minutes

If you have questions about this communication, please contact your Account Executive.

cc: Lisa Hanzel, PerformCare
 Scott Suhring, Capital Area Behavioral Health Collaborative
 Missy Wileman, Tuscarora Managed Care Alliance
 PerformCare Account Executives