

## Provider Notice

**To:** All Network Providers  
**From:** Dan Eisenhauer, Director of Operations  
**Date:** October 25, 2024  
**Subject:** AD 24 114 NaviNet Enhancements

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Earlier this year, **PerformCare and NantHealth | NaviNet** implemented authorization submissions on NaviNet. We are pleased to announce that even more enhancements will be released in November.

With this new release you will be able to:

- Submit an authorization request for **Long-term Partial Hospitalization and Mobile MH/ID**
- Be able to clearly specify a document to upload with 4 new **document-type** selections.
  - **Prior Authorization form**- should be used when submitting a new initial authorization.
  - **Authorization Extension form**- should be used when submitted a re-authorization.
  - **Psychological Testing Results**- should be used to submit psychological testing results to PerformCare.
  - **BH Discharge form**- should be used when a provider is submitting a discharge summary to PerformCare.
  - **BH document**- will remain an option for providers and should be used for any other document submission to PerformCare through the NaviNet Provider Portal.

These enhancements are designed to help improve provider experience while making authorization submission seamless.

Haven't had the opportunity to leverage authorization submission on NaviNet? Please visit the [PerformCare NaviNet](#) page to learn more information.

cc: Lisa Hanzel, PerformCare  
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PerformCare Account Executives