

Provider Notice

To: All PerformCare Providers
From: PerformCare
Date: July 3, 2025
Subject: AD 25 113: Change Healthcare ConnectCenter™ Update

PerformCare is pleased to share Optum/Change Healthcare's direct entry claims portal, ConnectCenter, is available for new provider registrations.

New registrants may access the portal via the Claims submission link in the NaviNet provider portal or via: <https://physician.connectcenter.changehealthcare.com/#/site/home?vendor=214629> [\[physician.connectcenter.changehealthcare.com\]](https://physician.connectcenter.changehealthcare.com) to complete the provider registration.

Note: this URL is specific to new provider registration only.

Please reference the contact information below to engage with Optum/Change Healthcare support services:

Phone Number	Support Email Address	Support Services
1-800-527-8133, option 7	ConnectCenter_MFAsupport@optum.com	CC/EC MFA and User/Admin Access Assistance
1-800-527-8133, option 1	edienrollmentsupport@optum.com	EDI Provider/Submitter Registration and Payer Enrollment Assistance
800-527-8133, option 2	AssuranceEDI.Support@optum.com	EDI Claim, Remittance and Claim Status Transaction Assistance

If you have other questions, you may contact your Account Executive.

Thank you for your partnership and for the valuable services you provide our members.

cc: Lisa Hanzel, PerformCare
Scott Suhring, Capital Area Behavioral Health Collaborative
Missy Wileman, Tuscarora Managed Care Alliance
PerformCare Account Executives