

## Provider Notice

**To:** All HealthChoices Providers  
**From:** Scott Daubert, PhD, VP Operations  
**Date:** April 1, 2018  
**Subject:** AD 18 100 Partner with us to Prevent Health Care Fraud Waste and Abuse

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PerformCare recognizes the importance of the detection, investigation and prevention of fraud, waste and abuse.

PerformCare's Fraud, Waste and Abuse Program is dedicated to preventing any form of suspicious activity related to potential health care fraud, waste and abuse. The program includes investigation of any reasonable belief that fraud, waste and/or abuse may be, is being or has been committed. If you become concerned about or identify potential fraud, waste or abuse, we encourage you to contact us by:

- Calling us on our toll-free Fraud, Waste and Abuse Hotline at 1-866-833-9718.
- Emailing us at [fraudtip@amerihealthcaritas.com](mailto:fraudtip@amerihealthcaritas.com).
- Writing to us at: PerformCare SIU, AmeriHealth Caritas, 8040 Carlson Rd., Harrisburg, PA 17112.

Some examples of fraud, waste or abuse include:

- Billing for services not provided or rendered.
- Using someone else's insurance card to receive care.
- Unbundling of a comprehensive service into individual components.
- Billing or charging MA recipients for any Medicaid covered services. (Commercial and Medicare copays and coinsurance must be billed to PerformCare)
- Billing more than once for covered services.
- Dispensing generic drugs and billing for brand name drugs.
- Falsifying records.
- Performing inappropriate or unnecessary services.
- Failure to complete clinical medical record documentation.
- Falsification or back dating of clinical record entries.

We look forward to partnering with you to prevent Fraud, Waste and Abuse.

cc: James Laughman, PerformCare  
Scott Suhring, Capital Area Behavioral Health Collaborative  
Pam Marple, Behavioral Health Services of Somerset & Bedford Counties  
Missy Reisinger, Tuscarora Managed Care Alliance  
PerformCare Account Executives