

Provider Notice

To: All ACT/CTT Network Providers
From: PerformCare
Date: February 6, 2024
Subject: MH 24 102 ACT/CTT Form updates.

PerformCare has updated the ACT/CTT Authorization request form to ensure that ACT/CTT providers submit detailed clinical information to support medical necessity.

There are two (2) additional forms for ACT/CTT providers to utilize as well:

- 1) Discharge Form to submit discharge summaries to PerformCare. ACT/CTT may use their own form if it contains all components of the attached PerformCare form.
- 2) Medicaid (MA) Lapse Notification Form for ACT/CTT providers to submit to PerformCare in lieu of a discharge summary when funding transitions to another source and Member is no longer funded by PerformCare, but is not discharged from ACT/CTT.

These forms will be posted to the PerformCare website. ACT/CTT Providers are required to use the updated ACT/CTT Authorization form, and the additional Discharge and Medicaid (MA) Lapse Notification Forms Effective March 11, 2024.

Please direct all questions to the assigned Care Manager for ACT/CTT, including any delays in implementing the new forms.

cc: Lisa Hanzel, PerformCare
PerformCare Account Executives