

Provider Notice

To: **SU ASAM Level of Care 3.5 and 3.7 Residential Providers**
 From: **Dan Eisenhauer, Director of Operations**
 Date: **August 20, 2024**
 Subject: **SU 24 102: H2036 Authorization Reminders for SUD 3.5 & 3.7**

This notice serves as a reminder to all network SUD Residential providers the importance of ensuring that the correct modifiers are listed on the authorization as each modifier does signify a different service for the member and thus a different reimbursement rate. As a reminder our code / modifier combinations are:

ASAM LOC	Procedure Code	Modifier
3.5	H2036	
3.5 Enhanced	H2036	HE
3.7	H2036	HF
3.7 Enhanced	H2036	HF HE

Per [SU 23 102 SUD Co-Occurring Enhanced Requirements](#), providers should be collecting all information to determine the clinically appropriate level of care at intake via the initial ASAM assessment. Providers should be prepared at the telephonic review to the present SUD and MH diagnosis, behaviors and MH therapy that will be delivered to the member to support the medical necessity need for Co-Occurring Enhanced programs at the initial pre-certification, continued stay reviews and discharge review with PerformCare. PerformCare will then issue the authorization with the appropriate modifier from the chart above based on that information. It is the provider’s responsibility to make sure that authorizations are issued correctly. Providers can confirm via NaviNet that the correct code and modifier was issued to the correct provider profile following [AD 17 105 NaviNet Authorization and Claims Reports for Providers](#).

Providers should be aware that if an error is made on the authorization, the claim may not pay on the backend. For example, if H2036 is authorized, and H2036HE is billed, claims will be denied. If an error is made in the authorization, providers have 30 days to call into PerformCare to correct the authorization. If the error is found beyond that timeframe an administrative appeal must be filed. This process is further explained in [AD 22-101 Authorization Correction Process](#).

If you have any questions, please let your Account Executive know.

cc: Lisa Hanzel, PerformCare
 Scott Suhring, Capital Area Behavioral Health Collaborative
 Missy Wileman, Tuscarora Managed Care Alliance
 PerformCare Account Executives