PerformCARE®
8040 Carlson Road
Harrisburg, PA 17112

Provider Notice

To:	**All Providers**
From:	**Jessica Yasher, MBA, MSN, RN, Director of Operations**
Date:	**October 29, 2026**
Subject:	**AD 26 113: Recipient Language by County**

PerformCare continues to issue recipient language data twice per year including language reports by membership by county and by recipients of behavioral health services by county. This information assists providers in understanding the prevalence of non-English speaking Members so that providers can plan to meet Member's treatment and language needs. Please note that Member specific language information is available to providers via the "Navinet Member Eligibility and Benefits" search function. PerformCare's membership primary language is reported to PerformCare by DHS on member eligibility files based on Member reported language to their County Assistance Office. PerformCare also corrects Member's language data when Members report errors.

Annually, PerformCare distributes additional language resources and information that assists providers with understanding the broader language needs of the communities we serve, including a link to data by census tract for a more detailed analysis of the communities we serve. As PerformCare continues to focus on person-centered care for our Members, we emphasize the importance of understanding and responding to language needs that impact our Members' ability to access and participate in behavioral health treatment.

Under Title VI of the Civil Rights Act, providers who are enrolled with Medicaid or Medicare are responsible for providing language and communication services to Members to meet their clinical needs. In addition, PA state requirements for Medicaid enrolled providers prohibit providers from refusing to serve Members based on their language needs. PerformCare contributes to the cost for interpreters to assist providers with meeting Members' language needs as described in PerformCare Policy PR-027: Interpreter Costs in Service Delivery. We offer in-person, video, or telephonic interpretation services at no cost to the provider or member. Providers should call PerformCare at 888-700-7370 to request these services.

As a reminder, PerformCare completed training for providers on Language Resources for PerformCare Members which can be accessed on our website under the PerformCare Presentations page. This training reviews Federal and State requirements for providers to meet Members language needs as well as resources for providers.

If you have any questions about this notice, please contact your Account Executive.

cc: Lisa Hanzel, PerformCare
Amanda Treadwell, Capital Area Behavioral Health Collaborative
Genevieve Harper, Tuscarora Managed Care Alliance
PerformCare Account Executives

CABHC Consumer Language Q1 and Q2 2026	
Language	Unduplicated Members
English	39047
Spanish	2491
Vietnamese	18
Cambodian	3
Russian	5
Laotian/Lao	2
French	6
Albanian	3
Amharic	1
Arabic	33
Armenian	4
Bosnian (Serbo-Croat)	3
Chinese (Cantonese)	1
Chinese (Mandarin)	8
Creole (Haiti Fr)	23
Czech	1
Farsi	11
Gujarati (India)	3
Hebrew	1
Hindi (India)	3
Italian	1
Japanese	1
Pashto/Pushtu	4
Punjabi/Panjabi	1
Serbian	1
Sign Language	11
Somali	7
Swahili	10
Tagalog (Philippines)	1
Turkish	2
Urdu	3
Ukrainian	3
Burmese	6
Nepali	194
Pennsylvania Dutch	1
Tigrinya	1
Kinyarwanda	3
Other	217
Grand Total	42135
non-English	3088
non-English %	7%

TMCA Consumer Language Q1 and Q2 2026	
Languages	Unduplicated Members
English	5753
Spanish	147
French	1
Armenian	1
Bengali	1
Creole (Haiti Fr)	4
Czech	1
Farsi	1
Hindi (India)	1
Ukrainian	1
Nepali	7
Pennsylvania Dutch	1
Other	2
Grand Total	5921
non-English	168
non-English%	2.8%

PerformCARE

Enrollment-Language Summary

All Contracts & Counties

For eligible members as of 10/1/2026

CUMBERLAND

English	36020	90.71%
Hindi	20	0.05%
Somali	184	0.46%
Ukranian	25	0.06%
Spanish	1074	2.70%
Arabic	448	1.13%
Russian	48	0.12%
Gujarati (India)	70	0.18%
Bosnian	34	0.09%
Nepali	1177	2.96%
French	34	0.09%
Vietnamese	67	0.17%
Croatian	3	0.01%
Korean	7	0.02%
Thai	1	0.00%
Chinese (Cantonese)	13	0.03%
Punjabi	30	0.08%
Swahili	2	0.01%
Urdu	46	0.12%
Malayalam	4	0.01%
Mandarin	45	0.11%
Laotian	3	0.01%
Bengali	9	0.02%
Burmese	7	0.02%
Farsi	152	0.38%
Armenian	1	0.00%
Czech	3	0.01%
Greek	3	0.01%
Italian	2	0.01%
Tagalog	9	0.02%
Cambodian	5	0.01%
Amharic	3	0.01%

Uzbek	21	0.05%
Unknown	5	0.01%
Kinyarwanda	4	0.01%
Yoruba	1	0.00%
Pashtou	68	0.17%
Creole	37	0.09%
Romanian	1	0.00%
DO NOT USE	6	0.02%
Turkish	7	0.02%
Indonesian	2	0.01%
Portuguese	7	0.02%
Tamil	2	0.01%
Total	**39710**	

DAUPHIN

English	58622	85.07%
Spanish	6198	8.99%
Vietnamese	192	0.28%
Nepali	2069	3.00%
Unknown	479	0.70%
Albanian	10	0.01%
Portuguese	25	0.04%
Arabic	341	0.49%
Gujarati (India)	35	0.05%
DO NOT USE	11	0.02%
Burmese	7	0.01%
Cambodian	18	0.03%
Mandarin	39	0.06%
Bosnian	7	0.01%
French	100	0.15%
Chinese (Cantonese)	7	0.01%
Croatian	2	0.00%
Creole	408	0.59%
Uzbek	20	0.03%
Pashtou	37	0.05%
Urdu	76	0.11%
Hindi	21	0.03%
Russian	8	0.01%

Swahili	82	0.12%
Amharic	8	0.01%
Armenian	6	0.01%
Tigrinya	5	0.01%
Farsi	13	0.02%
Pennsylvania Dutch	2	0.00%
Slovak	2	0.00%
Hakha Chin/Lai	12	0.02%
Italian	6	0.01%
Punjabi	3	0.00%
Indonesian	6	0.01%
Korean	2	0.00%
Tagalog	4	0.01%
Tamil	1	0.00%
Czech	1	0.00%
Igbo	1	0.00%
German	1	0.00%
Ukranian	8	0.01%
Kinyarwanda	8	0.01%
Turkish	1	0.00%
Bengali	3	0.00%
Hebrew	2	0.00%
Hungarian	1	0.00%
Total	**68910**	

FRANKLIN

English	24545	90.11%
Spanish	1970	7.23%
Creole	465	1.71%
Armenian	4	0.01%
Bengali	7	0.03%
Gujarati (India)	5	0.02%
DO NOT USE	2	0.01%
Russian	13	0.05%
Vietnamese	7	0.03%
Nepali	151	0.55%
Korean	1	0.00%
Mandarin	12	0.04%

Urdu	2	0.01%
Unknown	2	0.01%
Farsi	1	0.00%
Romanian	2	0.01%
Hindi	4	0.01%
Pennsylvania Dutch	1	0.00%
French	11	0.04%
Ukranian	10	0.04%
Arabic	19	0.07%
Portuguese	1	0.00%
Chinese (Cantonese)	1	0.00%
Punjabi	1	0.00%
Polish	1	0.00%
Total	**27238**	

Fulton

English	3006	99.80%
Spanish	5	0.17%
Czech	1	0.03%
Total	**3012**	

LANCASTER

English	74678	86.93%
Spanish	7785	9.06%
Cambodian	28	0.03%
Ukranian	142	0.17%
Arabic	364	0.42%
Nepali	448	0.52%
Tagalog	2	0.00%
Punjabi	12	0.01%
Vietnamese	138	0.16%
Swahili	449	0.52%
Creole	506	0.59%
Unknown	320	0.37%
Farsi	87	0.10%
Mandarin	60	0.07%
Burmese	166	0.19%
Korean	7	0.01%
Russian	224	0.26%

Karen	41	0.05%
DO NOT USE	21	0.02%
Amharic	87	0.10%
Armenian	11	0.01%
Somali	13	0.02%
Kinyarwanda	81	0.09%
Gujarati (India)	23	0.03%
Urdu	6	0.01%
Tigrinya	19	0.02%
Chinese (Cantonese)	13	0.02%
German	2	0.00%
Bosnian	8	0.01%
Hmong	5	0.01%
Turkish	32	0.04%
Bengali	6	0.01%
French	16	0.02%
Serbian	3	0.00%
Indonesian	2	0.00%
Hakha Chin/Lai	6	0.01%
Laotian	2	0.00%
Rohingya	1	0.00%
Japanese	2	0.00%
Romanian	1	0.00%
Portuguese	6	0.01%
Hebrew	4	0.00%
Albanian	5	0.01%
Greek	3	0.00%
Pashtou	65	0.08%
Czech	1	0.00%
Uzbek	3	0.00%
Hindi	3	0.00%
Total	**85907**	

LEBANON

English	21333	80.90%
Spanish	4418	16.75%
Cambodian	16	0.06%
DO NOT USE	14	0.05%

Nepali	163	0.62%
Unknown	64	0.24%
Creole	30	0.11%
Russian	100	0.38%
Arabic	151	0.57%
Vietnamese	11	0.04%
Czech	2	0.01%
Amharic	1	0.00%
Hindi	3	0.01%
Korean	4	0.02%
Mandarin	8	0.03%
Bengali	6	0.02%
Swahili	4	0.02%
Burmese	1	0.00%
French	16	0.06%
Gujarati (India)	5	0.02%
Japanese	1	0.00%
Farsi	3	0.01%
Italian	1	0.00%
Ukranian	16	0.06%
Total	**26371**	

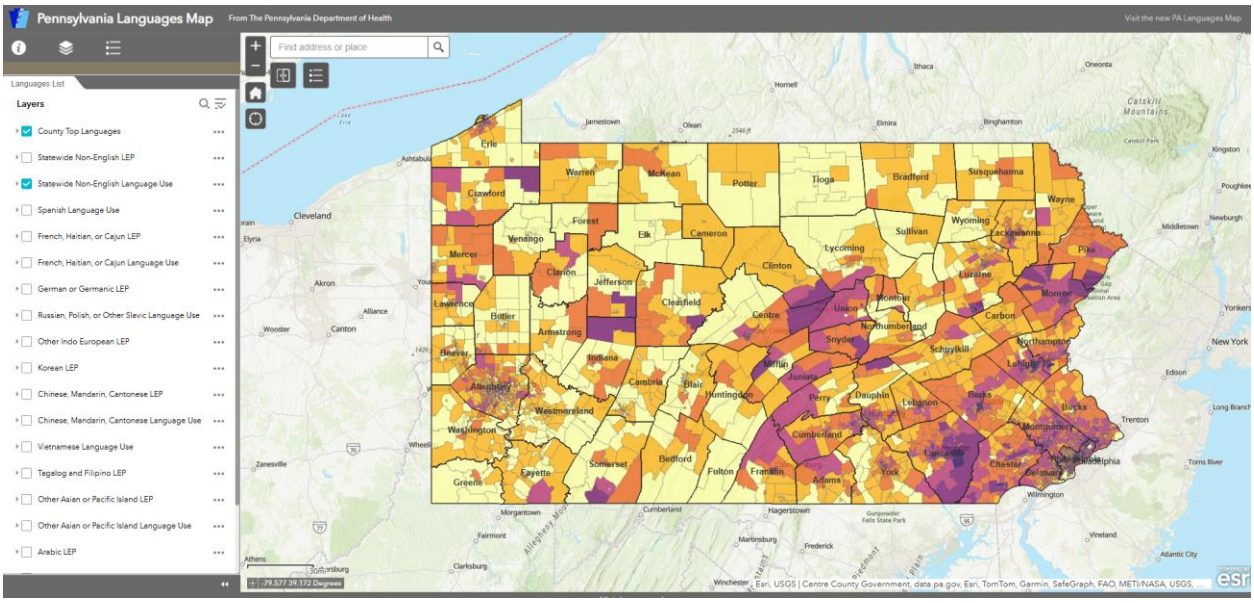
PERRY

English	6912	98.74%
Spanish	44	0.63%
Nepali	12	0.17%
Urdu	1	0.01%
Gujarati (India)	1	0.01%
Russian	20	0.29%
Ukranian	8	0.11%
Portuguese	1	0.01%
Arabic	1	0.01%
Total	**7000**	

PerformCare's Counties Top 5 Non English Languages and Census tract language information

The screen shot below shows how additional information on language data, including census tract level data, is available by visiting the clickable map at:

https://padoh.maps.arcgis.com/apps/webappviewer/index.html?id=edea3b61247d4aa08a833cd52abbf573



The Top Five Non-English Languages For Cumberland County Are:

1. **Spanish**
   - Population Count: 5,652
   - Percent of County Population: 2.41%
   - Percent of this group with LEP: 30.07%
2. **Other Indo European**
   - Population Count: 4,105
   - Percent of County Population: 1.75%
   - Percent of this group with LEP: 27.79%
3. **German or Germanic**
   - Population Count: 3,146
   - Percent of County Population: 1.34%
   - Percent of this group with LEP: 27.43%
4. **Asian or Pacific Island**
   - Population Count: 2,518
   - Percent of County Population: 1.07%
   - Percent of this group with LEP: 20.21%
5. **Russian, Polish, or Slavic**
   - Population Count: 1,328
   - Percent of County Population: 0.57%
   - Percent of this group with LEP: 43.45%

The Top Non-English Five Languages For Dauphin County Are:

1. **Spanish**
   - Population Count: 13,474
   - Percent of County Population: 5.23%
   - Percent of this group with LEP: 45.14%
2. **Oher Indo European**
   - Population Count: 5,308
   - Percent of County Population: 2.06%
   - Percent of this group with LEP: 42.61%
3. **German or Germanic**
   - Population Count: 2,060
   - Percent of County Population: 0.80%
   - Percent of this group with LEP: 25.19%
4. **Vietnamese**
   - Population Count: 1,559
   - Percent of County Population: 0.60%
   - Percent of this group with LEP: 31.48%
5. **Asian or Pacific Island**
   - Population Count: 1,551
   - Percent of County Population: 0.60%
   - Percent of this group with LEP: 33.53%

The Top Five Non-English Languages For Franklin County Are:

1. **Spanish**
   - Population Count: 5,418
   - Percent of County Population: 3.75%
   - Percent of this group with LEP: 46.49%
2. **German or Germanic**
   - Population Count: 1,562
   - Percent of County Population: 1.08%
   - Percent of this group with LEP: 28.48%
3. **Oher Indo European**
   - Population Count: 802
   - Percent of County Population: 0.55%
   - Percent of this group with LEP: 14.21%
4. **French, Hatian, or Cajun**
   - Population Count: 536
   - Percent of County Population: 0.37%
   - Percent of this group with LEP: 9.57%
5. **Tagalog or Filipino**
   - Population Count: 245
   - Percent of County Population: 0.17%
   - Percent of this group with LEP: 22.45%

The Top Five Non-English Languages For Fulton County Are:

1. **Spanish**
    - Population Count: 72
    - Percent of County Population: 0.52%
    - Percent of this group with LEP: 13.88%
2. **Oher Indo European**
    - Population Count: 39
    - Percent of County Population: 0.28%
    - Percent of this group with LEP: 0.00%
3. **French, Hatian, or Cajun**
    - Population Count: 29
    - Percent of County Population: 0.21%
    - Percent of this group with LEP: 0.00%
4. **Chinese, Mandarin, or Cantonese**
    - Population Count: 18
    - Percent of County Population: 0.13%
    - Percent of this group with LEP: 24.79%
5. **German or Germanic**
    - Population Count: 13
    - Percent of County Population: 0.09%
    - Percent of this group with LEP: 0.00%

The Top Five Non-English Languages For Lancaster County Are:

1. **Spanish**
    - Population Count: 34,747
    - Percent of County Population: 6.90%
    - Percent of this group with LEP: 38.11%
2. **German or Germanic**
    - Population Count: 33,803
    - Percent of County Population: 6.71%
    - Percent of this group with LEP: 29.85%
3. **Oher Indo European**
    - Population Count: 3,620
    - Percent of County Population: 0.71%
    - Percent of this group with LEP: 40.33%
4. **Vietnamese**
    - Population Count: 2,666
    - Percent of County Population: 0.52%
    - Percent of this group with LEP: 51.70%
5. **Other or Unspecified**
    - Population Count: 2,334
    - Percent of County Population: 0.46%
    - Percent of this group with LEP: 37.28%

The Top Five Languages For Lebanon County Are:

1. **Spanish**
   - Population Count: 11,505
   - Percent of County Population: 8.83%
   - Percent of this group with LEP: 35.67%
2. **German or Germanic**
   - Population Count: 1,878
   - Percent of County Population: 1.44%
   - Percent of this group with LEP: 32.48%
3. **Oher Indo European**
   - Population Count: 709
   - Percent of County Population: 0.54%
   - Percent of this group with LEP: 39.06%
4. **Russian, Polish, or Slavic**
   - Population Count: 551
   - Percent of County Population: 0.42%
   - Percent of this group with LEP: 32.11%
5. **Vietnamese**
   - Population Count: 470
   - Percent of County Population: 0.36%
   - Percent of this group with LEP: 44.89%

The Top Five Languages For Perry County Are:

1. **German or Germanic**
   - Population Count: 1,370
   - Percent of County Population: 3.16%
   - Percent of this group with LEP: 10.65%
2. **Spanish**
   - Population Count: 515
   - Percent of County Population: 1.18%
   - Percent of this group with LEP: 40.77%
3. **Oher Indo European**
   - Population Count: 116
   - Percent of County Population: 0.26%
   - Percent of this group with LEP: 18.96%
4. **French, Hatian, or Cajun**
   - Population Count: 74
   - Percent of County Population: 0.17%
   - Percent of this group with LEP: 0.00%
5. **Asian or Pacific Island**
   - Population Count: 49
   - Percent of County Population: 0.11%
   - Percent of this group with LEP: 69.39%