

Provider Notice

To: All IBHS Providers and Prescribers
From: Dan Eisenhauer, Director of Operations
Date: April 11, 2025
Subject: IBHS 25 100: IBHS Updates

This Notice serves to provide additional clarifications and reminders related to IBHS processes.

1. Effective May 12, 2025 PerformCare will no longer extend IBHS assessment authorizations under any circumstances. Providers are required to comply with IBHS regulatory timelines for completing the Assessment and ITP. Providers are required to document the reason for not completing the initial assessment and/or Individual Treatment Plan (ITP) within the regulatory timeframes within the IBHS Assessment and ITP. However, failure to adhere to IBHS timeframes may still result in OMHSAS issuing a licensing citation per recent OMHSAS clarification in the OMHSAS IBHS meetings with BH-MCOs. Concerns with licensing citations should be directed to the Provider's OMHSAS licensing representative.
2. PerformCare's IBHS assessment authorization time period encompasses the entire regulatory timeframe for both the initial assessment and the ITP development process. Because there are no separate assessment and ITP authorizations, providers are expected to self-manage the completion of each Member assessment and conclude this process within the regulatory timeframe of 15 calendar days for Individual IBHS or 30 calendar days for ABA IBHS. This also requires completion of the ITP within 30 calendar days for Individual IBHS or 45 calendar days for ABA IBHS. All regulatory timeframes are based on the initiation of services which is considered the start date of the IBHS Assessment as referenced in IBHS regulations. Providers may update the IBHS Assessment or ITP any time after the due date if additional clinical information or adjustment to goals is needed.
3. All IBHS Written Orders must be based on face-to-face interaction between the Prescriber and the Member and all recommendations should be individualized to the Member. Written Orders submitted as part of a valid IBHS service request must adhere to all IBHS regulations.
 - [Written Order Requirements for ABA IBHS](#)

- [Written Order Requirements for Individual and Group IBHS](#)

4. The Prescriber may utilize PerformCare's Written Order form to prescribe the services, hours needed and measurable improvements and other requirements for the prescriber or the prescriber may use their own format that complies with IBHS Regulations.

[IBHS Written Order Guidelines for Prescribers](#)
[Process for Completion of an IBHS Written Order](#)
[IBHS Written Order Form](#)

Thank you for your ongoing collaboration and commitment to our Members. Please reach out to your Account Executive with any questions.

cc: Lisa Hanzel, PerformCare
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PerformCare Account Executives