

## Provider Notice

**To:** MH Inpatient, EAC, SUD Residential, and RTF providers  
**From:** Jessica Yasher, MBA, MSN, RN, Director of Operations  
**Date:** April 17, 2026  
**Subject:** MH 26 101: Bed Hold Policy Reminder

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To assist our Providers with avoiding unnecessary precertifications, PerformCare would like to remind providers of policy [CM-019 Reimbursement for Bed Hold Payment and Leaves](#) which outlines a provider's ability to be paid when members leave MH Inpatient, EAC, SUD Residential, or RTF levels of care for Therapeutic Leaves, Hospital Leaves, or AWOLs.

Providers are expected to be in communication with the PerformCare CCM to discuss any plan for Therapeutic Leaves (TL) from the applicable levels of care to ensure clinical appropriateness and that safety planning has been completed.

Providers are expected to notify PerformCare CCM as soon as they become aware (within 1 business day) that a PerformCare Member was transferred off the unit for medical treatment (Hospital Leave). Subsequently, Providers are expected to notify PerformCare CCM immediately upon Member's return to the applicable level of care from a medical evaluation/admission.

Providers are expected to notify PerformCare CCM as soon as they become aware (within 1 business day) of any Absence Without Leave (AWOL) from the applicable levels of care.

When members return to the applicable level of care a new prior authorization is not required.

Providers should be aware that the policy is not applicable if the Provider does not accept Member back following Hospital Leave (HL), Therapeutic Leave (TL), or Absence Without Leave (AWOL).

If providers have questions on this policy, please contact the assigned PerformCare CCM.

cc: Lisa Hanzel, PerformCare  
Scott Suhring, Capital Area Behavioral Health Collaborative  
Genevieve Harper, Tuscarora Managed Care Alliance  
PerformCare Account Executives