

## Provider Notice

To: **PerformCare Providers**  
From: **PerformCare**  
Date: **March 24, 2023**  
Subject: **MH 23 102 Peer Support Services Referrals**

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PerformCare believes that Peer Support Services (PSS) are an integral part of the continuum of care and should be considered as a service to advance member's recovery process. A PSS is an individual with personal, lived experience in their own mental health recovery. By offering insight into the recovery process based on their own experience, PSS can provide a unique perspective while providing peer support services.

PerformCare funds PSS for Adults and Adolescents in all seven (7) PerformCare counties. This memo serves as a reminder for all Providers to discuss PSS as part of treatment planning for all services and especially for after care services from Mental Health Inpatient. TCMs and all other Providers are strongly encouraged to coordinate with the Member and make referrals for PSS.

PerformCare Clinical Care Managers will include PSS as part of discharge planning discussions for Mental Health Inpatient and Partial Hospital Programs with the expectation that both Levels of Care explain the benefits of PSS with Members prior to discharge and make referrals when a member expresses an interest. A List of PSS Providers by County is attached for reference.

Thank you for your ongoing collaboration and commitment to our Members. Please contact your Account Executive if you have any questions regarding this notice.

cc: Lisa Hanzel, PerformCare  
Scott Suhring, Capital Area Behavioral Health Collaborative  
Missy Reisinger, Tuscarora Managed Care Alliance  
PerformCare Account Executives