

Provider Notice

To: All CRR-HH and RTF Providers and Prescribers
From: PerformCare
Date: January 12, 2022
Subject: MH 22 100 CRR and RTF Authorization Updates

Recently, PerformCare updated its Policy and Procedures related to both CRR-HH (*CM-CAS-053 CRR-HH Initial and Reauthorization Process*) and RTF (*CM-CAS 054 – RTF Initial and Re-authorization Process*). This Provider Notice serves to inform providers of a change specific to the maximum authorization length. Specific changes are as follows:

- RTF authorizations will be generated for a maximum of ninety (90) days (currently 120 days)
- CRR-HH authorizations will be generated for a maximum of four (4) months (currently six (6) months)
 - Note: CRR-ITP authorizations will remain 6 months for the initial authorization with the ability to request a one-time three month reauthorization

The change in authorization time frames will allow for more focus on active discharge planning with the goal to reduce length of stay. Please note, these changes take effect on **2/15/2022** for all authorizations generated on or after this date. No changes will be made to existing CRR-HH or RTF authorizations.

Lastly, future changes in Jiva will allow all CRR-HH/CRR-HH ITP/RTF re-authorizations and discharge summaries to be uploaded to existing episode. This means providers will no longer need to open a new episode for each re-authorization request submitted. PerformCare will provide a 30-day notice when an implementation date has been determined.

Please contact your Account Executive with any questions.

Attachments:

CM-CAS-053 CRR-HH Initial and Reauthorization Process
CM-CAS 054 – RTF Initial and Re-authorization Process

cc: Lisa Hanzel, PerformCare
Scott Suhring, Capital Area Behavioral Health Collaborative
Missy Reisinger, Tuscarora Managed Care Alliance
PerformCare Account Executives

Capital Members: 1-888-722-8646 Franklin/Fulton Members: 1-866-773-7917
Providers: 1-888-700-7370 Fax: 1-855-707-5823
Mailing Address: 8040 Carlson Road Harrisburg, PA 17112